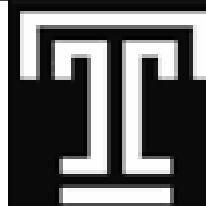




# RISKY BUSINESS

## MEMBER EDITION



**SIGMA  
CHAPTER**

A NEWSLETTER FROM THE SIGMA CHAPTER OF GAMMA IOTA SIGMA  
IN TEMPLE UNIVERSITY'S DEPARTMENT OF RISK, INSURANCE, AND  
HEALTHCARE MANAGEMENT

**FOX  
BUSINESS**

VOLUME XIII, ISSUE 6

WWW.SIGMACHAPTER.ORG

PHONE: 215.204.9368

FEBRUARY 27, 2006

### H. WAYNE SNIDER DISTINGUISHED GUEST LECTURER SERIES

**MICHELLE LEIGHTON, AIC**

**CLASS OF 1988**

**VICE PRESIDENT - CLAIMS**

**THE GRAHAM COMPANY**

**WEDNESDAY, MARCH 1, 2006, 11:40AM TO 12:30PM**

**WALK AUDITORIUM – RITTER HALL ANNEX**



**Michelle Leighton**, Manager of the Claims Services Department, is responsible for guiding The Graham Company's Claims Consultants in providing the highest level of claims services for our clients. She is also a Claims Consultant for The Graham Company, where she manages and designs Claims Management Programs for our larger, more complicated accounts. These accounts cover a variety of business sectors, including governmental entities, construction, food processing, healthcare, biotechnology and manufacturing, with National and International exposures and unique Claims Management requirements.

Michelle graduated from Temple University with a Bachelor of Business Administration in Human Resources Administration. Upon graduation, Michelle joined the Personnel Division of Strawbridge & Clothier, a major Philadelphia retail chain, where she held several positions in their Employee Benefits Department. She later became their Manager of Disability Benefits, overseeing a department of five, where she was responsible for their Self-Insured, Self-Administered Workers' Compensation, Long-Term Disability and Short-Term Disability Programs for over 13,000 employees.

Michelle is a licensed Insurance Agent and has obtained the Associate in Claims (AIC) designation provided by the Insurance Institute of America. She is currently working toward the Associate in Risk Management (ARM) designation.

### Cather

"I can't make it to class on time because there's too many rats in the coffee can."

Dr. Cather, what does that mean?



### Keep On Truckin'

- \* Spring Break - March 6th-10th    **6** days and counting...
- \* Annual Dinner - April 29th        **61** days and counting...
- \* Graduation - May 18th              **80** days and counting...



**THE FOX SCHOOL**  
of Business and Management

TEMPLE UNIVERSITY

Comments or concerns? E-mail Stephanie Vietry at [svietry@gmail.com](mailto:svietry@gmail.com)

## INTERNSHIP PRESENTATION WORKSHOP

The third Internship Presentation of the semester will take place on **Friday, March 3, 2006** in **Speakman 113**. The presentations are a great opportunity to hear the experiences of fellow risk management and insurance and actuarial science students. Each presenter will give a PowerPoint presentation about their position and job functions and experiences during the summer.

This week we have:

- Imtiaz Alam - Marsh, New York
- Lucas Dietrich - Harleysville Insurance
- Vera Korshunova - Guy Carpenter



### Brian Dowd's 7 Steps to Success

Brian Dowd is the Chairman and CEO of ACE USA. During his presentation he gave some steps to success that everyone should be aware of.

- 1.) Be nice to the lunch lady and secretary.
- 2.) Network and build contacts, be friendly.
- 3.) Don't wait for all the info, take a risk!
- 4.) Learn how to sell.
- 5.) Be prepared ahead of time.
- 6.) Volunteer to do extra work.
- 7.) If you want a kitten, ask for a horse!

## TOP 10 REASONS YOU KNOW SPRING BREAK IS HERE

- 10.) You stopped eating to fit into your summer clothes.
- 9.) Love is in the air.
- 8.) You just got your bikini dry cleaned.
- 7.) You maxed out your credit card at Hollywood tans
- 6.) You will see your family for the first time in 6 weeks.
- 5.) You can get reacquainted with daytime Soaps.
- 4.) You close down the gym rather than the bar.
- 3.) You called your friends from home.
- 2.) Midterms are over.
- 1.) **Your sad b/c there is no Wednesday meeting.**

### Pandemic Planning Challenges

In a time when the Avian flu pandemic is considered by health experts to be an "eventual certainty", companies must be ready to cope with many unique challenges. This was the message at a seminar held at Holmes Murphy & Associates Inc. in West Des Moines.

Planning for a pandemic must include broad thinking by businesses about how their communications, supply chains and workforces would be disrupted, as well as enforcing procedures such as hand-washing, according to Regina Phelps, president of Emergency Management & Safety Solutions Inc.

With the immediacy of a H5N1 (bird flu) pandemic becoming more clear, "...in the past 120 days (there has been) a huge increase (in preparation) by the Fortune 500," Phelps said. "They have finally gotten what it means, that if they have this serious illness with significant absenteeism, the huge impact to the bottom line, that they have to do something."

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
27 <u>Risk Management</u> <u>Internship Reception</u> Mitten Hall 1:00pm to 6:00pm <u>Committee</u> <u>Meetings IR, SA, CS, MIS</u> 11:40am to 12:30pm	28	1 <u>Michelle Leighton, Vice</u> <u>President Claims of the</u> <u>Graham Company</u> 11:40am to 12:30pm in Walk Auditorium	2	3 <u>Internship Presentation</u> 11:40am to 12:30pm in Speakman 113	4
6 Spring Break!!!	7	8	9	10	11