



RISKY BUSINESS

MEMBER EDITION



**FOX
BUSINESS**

A GAMMA IOTA SIGMA NEWSLETTER
TEMPLE UNIVERSITY'S DEPARTMENT OF
RISK, INSURANCE, AND HEALTHCARE MANAGEMENT

**SIGMA
CHAPTER**

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April 14, 2003

DISTINGUISHED GUEST LECTURER

GERALD LADNER
REGIONAL VICE PRESIDENT
ZURICH NORTH AMERICA

“THE MEDICAL MALPRACTICE CRISIS”

WEDNESDAY, APRIL 16, 2003
11:40 A.M. ~ 12:30 P.M.

Zurich North America is a leading commercial property-casualty, health and accident insurance provider serving the multi-national, middle market, and small business sectors in the United States and Canada. Headquartered in Schaumburg, Illinois, Zurich North America has 11,650 employees and wrote \$10 billion in premiums in 2001. Zurich North America is a member of Zurich Financial Services Group, an insurance-based financial services provider with an international network that focuses its activities on its key markets of North America, the United Kingdom and Continental Europe. Founded in 1872, Zurich Financial Services is headquartered in Zurich, Switzerland. It has offices in approximately 60 countries and employs over 70,000 people.

Mr. Ladner was appointed Regional Vice President of Zurich North America's South Central Region in June 1999. This region is comprised of the states of Texas, Oklahoma, Arkansas, and Louisiana. Mr. Ladner joined Zurich in 1992 as Agency Business Development Manager for their Commercial Insurance Strategic Business Unit. Gerald was recognized by *Business Insurance* as one of the *Top 35 Rising Stars* in the Insurance Industry in 2002.

ANNUAL DINNER

On **Saturday, May 3, 2003**, the Sigma Chapter is holding its **12th Annual Gamma Iota Sigma Dinner** at the **Embassy Suites** on Bartram Avenue. A cocktail reception will be held prior to the dinner, beginning at 6:00 p.m., and **dinner will be served promptly at 7:00 p.m.** The program for the evening will include the initiation of our new members for the 2002 - 2003 school year, the recognition of members with academic distinction, recognition of the Sigma Chapter Officers for 2002 - 2003, and a keynote speaker. The keynote speaker will be an alumnus of the Sigma Chapter, who will speak to attendees from their experiences in the industry. Following the dinner will be our traditional DJ and dancing.

This event is free to dues-paying members of Gamma Iota Sigma for 2002 - 2003. Guests are certainly welcome, but will require an additional charge of \$30 per person.

If you have paid your dues this academic year and not received an invitation to this event, please stop by the Sigma Chapter Office, or email the Sigma Chapter's Vice President of Public Relations, Melissa Ogg <mogg@temple.edu>.

NEW MEMBERS*, WEL-

BRENDA LOZADA

KRIS SANNEMALM

***AS OF APRIL 10, 2003**



THE FOX SCHOOL
of Business and Management

TEMPLE UNIVERSITY

SPENCER EDUCATIONAL FOUNDATION SCHOLARSHIPS

The Spencer Educational Foundation was established by the Atlanta Chapter of the Risk and Insurance Management Society, Inc. (RIMS) in 1979 to honor the late Robert S. Spencer, a former president of RIMS. Bob Spencer was a talented and innovative leader for RIMS who believed in risk management education. Bob's commitment to youth and education was exemplified by establishing the RIMS Student Involvement Program (later renamed the Anita Benedetti Student Involvement Program)

The mission of the Foundation is to stimulate, promote, and encourage promising students of risk management disciplines in fulfilling their educational goals primarily by providing scholarship awards and educational grants. Since 1980, more than \$1.5 million in scholarships and grants have been awarded to risk management students and university programs.

In 2003, the three Sigma Chapter members listed below were honored with this award, along with only a few other risk management students across the nation.

KRISTEN HACHT- MARCIN PLONKA HUAN 'MAY'

FEATURED SUMMER IN- FALL 2003 CLASS REGISTRA-

MICHAEL KUNDIN

Major(s): Actuarial Science
Standing: Junior - Graduating May 2004
Company: CIGNA Group Insurance
Location: Philadelphia, Pennsylvania
Department: Metrics and Outcomes Department

Description: Last summer I participated in CIGNA's Actuarial Executive Development Program. My project involved building a Tracking Tool for Nurse Case Managers in CIGNA's three disability claims offices. I built the tool in Microsoft Access to track the claims' volumes, turn-around times and outcomes. Furthermore, I was responsible for building extensive reports to analyze the nurses' efficiency in managing claims. In carrying out this project, I learned a great deal about CIGNA's claims management process and disability management re-engineering effort. Most importantly, I got invaluable experience in communicating my work and plans to high-level managers and employees who may not have the technical background to understand all details of my project.

If you would like to take any upper-level classes in the **Department of Risk Insurance and Healthcare Management** for the Fall 2003 Semester, you must register through the department. To register for RIHM classes, you must first meet all of the prerequisite requirements, and notify the department through the following process:
 Send an email to **Mittie Davis <dmittie@sbm.temple.edu>**, Secretary extraordinaire for the RIHM Department. List for her your name, social security number, your email address, the course name and number (e.g. RMI209 or AS262), and the 6-digit course reference number.

2002-2003 STUDENT

The Sigma Chapter would like to congratulate all of our students who have received scholarships and awards, and passed professional examinations in the last year. You have worked hard to achieve these goals, and they reflect not only on yourselves, but also on our program here at Temple. Congratulations, and keep up the good work !!
 Free copies of the program from the **15th Annual Awards for Excellence Luncheon**, which lists the recognized students, are available in the Sigma Chapter office, on the 4th Floor of Ritter Annex, for those who would like to have a copy.

| Monday | Tuesday | Wednesday | Thursday | Friday |
|--|--|---|----------|---|
| 14 <u>Committee Meetings</u> Fundraising/ Alumni Industry Relations Student Affairs MIS | 15 FEDERAL INCOME TAX FILING DEADLINE !! | 16 <u>Guest Lecturer</u> Gerald Ladner Regional VP Zurich North Am. | 17 | 18 <u>Committee Meeting</u> Public Relations |
| 21 | 22 <u>Spring Fling</u> 10:00 a.m. - 3:00 p.m. 13th St. in front of Speakman Hall | 23 <u>Guest Lecturer</u> Eugene Bader Director of Risk Management Abbott Laboratories | 24 | 25 <u>Committee Meetings</u> Mem. Development |