

RISKY BUSINESS

TEMPLE UNIVERSITY, FOX SCHOOL OF BUSINESS, DEPARTMENT OF RISK, INSURANCE AND HEALTHCARE MANAGEMENT

H. WAYNE SNIDER DISTINGUISHED GUEST LECTURER SERIES

Wednesday, February 3rd 2010

Alter Hall Auditorium A031

12:00 PM - 12:50 PM

SUSAN STRUG, CEBS

DIRECTOR OF EMPLOYEE BENEFITS & SERVICES
SUSQUEHANNA INTERNATIONAL GROUP
BALA CYNWYD, PA



Susan Strug is a Human Resources professional specializing in Employee Benefits, Wellness, and Engagement. Over the past decade, Susan has developed and managed award-winning Benefits, Wellness and Work Life programs that help companies attract and keep top talent, and support high-performing work environments. She is passionate about sharing her experience in both career and personal development with students and young professionals. Susan is currently the Director of Employee Benefits & Services for Susquehanna International Group, LLP (SIG) in Bala Cynwyd, Pennsylvania, one of the largest privately held financial and trading institutions in the world.

Prior to joining SIG, Susan was the Assistant Director of Health & Productivity for CIGNA Corporation Human Resources & Services, and Benefits Manager for Towers Perrin Administration Solutions. Her additional areas of HR expertise include: Business Process Outsourcing, Change Management, Disability Program Management, Employer Branding & Communication, HR Information Systems, Team Building, Total Rewards Strategy, and Training & Development.

Susan holds a Bachelor of Arts in Business Administration & Theater from Franklin & Marshall College and a Master of Business Administration in Marketing from Fox

School of Business of Temple University. She has earned the Certified Employee Benefits Specialist (CEBS) designation from the International Foundation of Employee Benefits Plans and Wharton School of The University of Pennsylvania. Susan is also certified in administration of the Herrmann Brain Dominance Instrument (HBDI) for team building and communication. She resides in Philadelphia, Pennsylvania.



**COME OUT FOR OUR FIRST
SPEAKER OF THE SEMESTER!**

A FEW GREAT GAMMA EVENTS COMING UP IN SPRING 2010



GAMMA GAMES - 2/17/2010



RMI INTERN RECEPTION - 3/1/2010



BEEF & BEVERAGE - 3/20/2010



DATE AUCTION - 3/31/2010

AND MANY MORE!

UPCOMING EVENTS

Committee Meetings

Monday, February 1st 2010
12:00 PM - 12:50 PM

Time for the first committee meetings! Let's get started on planning a great semester. Below you will find the room numbers for each committee.

- Student Affairs - SAC 200B
- Community Affairs - SAC 217B
- MIS Committee - Alter 601c
- Public Relations - SAC 217C
- Career Development - SAC 217D
- Math Competition - SAC 200A
- Special Events - SAC 200C

Bake Sale

Friday, February 5th 2010
Alter Hall Lobby
9:00 AM - 3:00 PM

It's Friday! Treat yourself to a delicious dessert! Stop by the booth in the Alter Hall Lobby throughout the day to pick up some sweets and make a contribution to our charity of choice for the academic year, the **Arnesha Mack-Walker Foundation!**

RMI Mix & Mingle!

Friday, February 5th 2010
Owl Cove in Mitten Hall
12:00 PM - 12:50 PM

This is a fun workshop that began last semester and was a great hit! The "Mix & Mingle" is an informal gathering with a game of Pictionary that helps everyone, well, "mix & mingle"! New and returning members as well as officers will get a chance to talk to each other while eating pizza. Come out for the fun!

Actuarial Science Majors Orientation

Friday, February 5th 2010
Speakman 112
12:00PM - 12:50PM

This is a **mandatory** meeting for new actuarial science majors. Important information concerning the upcoming semester will be delivered and attendance is required.

Etiquette Workshop

Friday, February 5th 2010
Alter 605
4:45 PM - 6:15 PM

Come learn from our etiquette guru, Janice Moore Campbell, the essentials to impress your future potential employers and colleagues on a dinner interview. For students taking **BA 2101** or looking to be included in the **Resume Book**, it is **mandatory** that you attend one of these workshops. If you have already completed this in a previous year, you have fulfilled this requirement. Sign up on the clipboard by the plasma screen in the Department on the 6th floor of Alter Hall.

Intern Interview Workshop

Saturday, February 6th 2010
Alter 605
9:00AM - 12:00PM

This workshop will teach you the critical information necessary for interviewing. It is **required** for all **BA 2101** students to attend one Intern Interview Workshop and is also a step in the road to the **Resume Book**. Students who want to attend the Intern Reception must attend an Intern Interview Workshop. Sign up by the plasma screen in the Department on the 6th floor of Alter Hall.

Mark Your Calendars!

2/6/2010: Mock Interviews

2/12/2010: Etiquette Workshop - 4:45-6:15PM

2/13/2010: Mock Interviews

2/13/2010: Intern Interview Workshop - 9AM-12PM

2/15/2010: Intern Interview Workshop - 4:45-6:15PM

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Travelers: Cha-Ching!

The Travelers Cos. saw its fourth-quarter profits climb 60 percent, driven largely by investment gains.

The insurer posted record net income for the quarter of \$1.285 billion and full year net income of \$3.622 billion. It marked the best quarter for profits Travelers has seen since 2002.

"Our retention rates remained high and the impact of renewal rate changes on premiums rate remained positive across all three of our business segments," said Jay

Fishman, chairman and chief executive officer of Travelers.

Total revenue in the fourth quarter was \$6.456 billion, up 11 percent from the year-ago period. The insurer saw a 4-percent decline in net written premiums from the fourth quarter a year ago, which the insurer attributed to reduced insured exposures due to lower levels of economic activity.

Travelers fourth-quarter combined ratio was 83.4, down from 85.9 in the fourth quarter of 2008. For the year, Travelers combined ratio was 89.2, down from 91.9 in 2008.

Travelers Business Insurance segment had a combined ratio

of 78.8, down from 85.7 in the prior-year period.

"Business Insurance achieved strong underwriting results in the quarter as evidenced by the combined ratio," said Brian MacLean, president and COO. "Although the impact on net written premiums from the economic downturn remained evident during the quarter, we once again produce positive renewal rate changes, strong retentions and stable new business levels."

The Insurance Journal